

Gujarat Pipavav Port Limited

CUSTOMER ADVISORY

"Operational Update at Gujarat Pipavav Port Ltd -2"

Date: 27th May 2021

Dear Valued Customers,

As you are aware, the cyclone Tauktae has impacted our port adversely and has halted our operations temporarily. The loss of power supply and communication channels are still a challenge. **We are trying our best to restore this on priority.**

Find below the update on our restoration work at the port.

- **All our efforts are directed to initiate the port operations as soon as possible. Partial Marine Operations of Container will commence from 1st June 2021 00:001 hours.**
- Partial Non-Container operations has resumed with effect from 26th May 2021
- Emails and System availability has been restored successfully.
- All Laden export reefers in container yard were powered using backup generators and temperature being maintained since the evening of 18th May 2021
- Indian Railways has lifted the rail restriction at the port with effect from 24th May 2021 and rail container operation have commenced since Saturday 22nd May 2021
- Fertiliser rake loading has commenced from 25th May 2021
- Bathometric survey and the grid power survey is going on and is expected to conclude this week
- Powerpack with the capacity of 11 megawatt reached the port on 24th May and have been deployed from 27th May which will be able to power 3 QC cranes for container vessels and one Portal harbour crane for dry bulk vessel operations.
- The main grid power supply is still a challenge and the Company continues to follow up with GETCO the power supply company for early resumption of power.

GPPL is endeavouring to restore all operations to normal at the earliest possible. We shall keep you updated on the developments.

Should you have any queries or require specific assistance, you are requested to contact the following commercial team members –

Container: Amit.Kumar@apmterminals.com

Non-Container: Kumar.Divya@apmterminals.com

We shall be glad to assist you for any query.

Customer Service

APM Terminals Pipavav